

Terms and Conditions

1. An application form must be completed prior to joining the Learn to Swim programme.
2. Fife Sports and Leisure Trust (FSLT) reserves the right to reject an application
3. The Learn to Swim programme will initially operate over 39 weeks of the year. Pro-rata payment applies.
4. The Learn to Swim programme charges will be reviewed annually and determined by FSLT.
5. FSLT will endeavour to deliver classes as stated in the timetable, however, should unforeseen circumstances arise, the Trust reserves the right to amend the Learn to Swim timetable as and when necessary.
6. There is a two-week period to make payment for inclusion on the programme, this can be done at the appropriate leisure centre in person or by telephone during opening hours.
7. Failure to pay on time will result in the participant being removed from the Learn to swim programme and any applicable swimming membership cancelled.
8. Swimming Lessons are non-refundable and will only be made under exceptional circumstances, at the discretion of FSLT.
9. All juniors in the Learn to swim programme will be eligible for free recreational swimming at FSLT facilities.
10. A membership card must be presented to qualify for free swimming.
11. Lost or stolen membership cards can be reported at any leisure centre. This should be done as soon as possible. A charge will be made for a replacement card.
12. Junior members under 8-years-of-age must be accompanied by an adult in the pool during recreational swimming.
13. The membership is not transferable. Attempted use of the membership card by a non-member will result in the cancellation of that membership.
14. The membership card must be presented on every recreational swimming visit and a receipt obtained. FSLT venues operate a 'no card, no entry' policy, unless, a replacement card is purchased, or, the full price of the activity is paid.
15. The membership cannot be used on the Fast Track system.
16. A photograph is required for all membership cards and will be taken at your first visit to a Fife Sports and Leisure Trust venue.
17. Parents/guardians can request written feedback regarding their child's progress twice per payment period, or, at any other agreed time with the Learn to swim co-ordinator.
18. Lost parent feedback cards can be replaced. A charge will be made for a replacement card.
19. Babies and toddlers must wear suitable leak-proof swim pants that will help contain leakage in the event of accidental soiling.
20. If the participant has had a diarrhoeal illness in the last two weeks, it is recommended that they do not use the swimming pool.
21. Appropriate swimwear must be worn in conjunction with FSLT's dress code for bather's policy.
22. FSLT undertakes to use personal information responsibly, in accordance with the law, keeping it accurate and up to date. It is the member's responsibility to ensure that any changes to the personal details provided are advised immediately..